

# PROVIDERALERT



**To:** AmeriHealth Caritas Louisiana Providers

**Date:** December 1, 2021

**Subject:** Prior Authorization Submissions

**Summary:** Providers are encouraged to use the attached Prior Authorization Form for requests.

Effective September 1, 2021, AmeriHealth Caritas Louisiana introduced automation in our faxed prior authorization process through Optimal Character Recognition technology.

**Note:** The use of this form will result in a quicker response to prior authorization requests. For utilization submission tips, please review [Prior Authorization Submission Tip Sheet](#).

The [Prior Authorization Form is available online](#) for your review.

**Questions:** Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

#### Missed an alert?

You can find a complete listing of provider alerts on the [Provider Newsletters and Updates](#) page of our website.

**Need to update your provider information?** Send full details to [network@amerihealthcaritasla.com](mailto:network@amerihealthcaritasla.com).

#### Where can I find more information on COVID-19?

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for up-to-date information for both providers and members, including frequently asked questions, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.