

To: AmeriHealth Caritas Louisiana Providers

Date: October 21, 2021

Subject: Informational Bulletin 20-5: COVID-19 Provider Update (revised October 21, 2021)

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

Hospital-Based Utilization Management for Medical Stays

AmeriHealth Caritas Louisiana will resume all hospital-based utilization management for all medical hospitalizations, including initial service authorizations and concurrent reviews, beginning **November 1, 2021**.

The suspension of prior authorizations for lower levels of care for members being discharged from the hospital ends **October 31, 2021**.

Home Health Services at Hospital Discharge

Effective **November 1, 2021**, AmeriHealth Caritas Louisiana will resume authorizations for home health services at hospital discharge.

Please review IB [20-5](#) (revised October 21, 2021) for additional details.

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached between 7:00 am – 7:00 pm daily.

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