

PROVIDERALERT



To: AmeriHealth Caritas Louisiana Providers

Date: October 15, 2021

Subject: Claims System Issue Identified

Summary: Buprenorphine Treatment claims are pricing at zero in error.

AmeriHealth Caritas Louisiana has identified a system error impacting claims filed with Buprenorphine Treatment HCPCS codes **J0571-J0575**. As a result, claims are pricing at zero.

AmeriHealth Caritas Louisiana has identified the root cause of the issue and is in the process of correcting the error. The target date for completion is **10/20/2021**.

Providers are not required to resubmit claims. Once the system issue is resolved, impacted claims will be recycled automatically.

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

Missed an alert?

You can find a complete listing of provider alerts on the [Provider Newsletters and Updates](#) page of our website.

Where can I find more information on COVID-19?

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for up-to-date information for both providers and members, including frequently asked questions, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.