

PROVIDERALERT



To: AmeriHealth Caritas Louisiana Providers

Date: October 11, 2021

Subject: NaviNet User Access Rollup

Summary: Once registered for NaviNet, AmeriHealth Caritas Louisiana providers may now access all practice locations under a specific Tax ID Number (TIN).

AmeriHealth Caritas Louisiana is committed to minimizing administrative burdens for our providers.

In keeping with that, we are pleased to announce that now when you register for [NaviNet](#), you will automatically have access to all of the group/practice locations that fall under one TIN.

Previously, if you needed access to more than one location/provider entity for which you were responsible, you would contact your designated Security Officer to request access. Now all registered users will have access to all of the providers under a specific TIN, without the need for any additional steps.

Current [NaviNet](#) users' accounts have automatically been upgraded to this level of access.

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

Missed an alert?

You can find a complete listing of provider alerts on the [Provider Newsletters and Updates](#) page of our website.

Where can I find more information on COVID-19?

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for up-to-date information for both providers and members, including frequently asked questions, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.