
To: AmeriHealth Caritas Louisiana Providers

Date: October 6, 2021

Subject: Informational Bulletin 21-24: Professional Services Program

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

Effective **May 1, 2021**, fees for inpatient neonatal critical care services have been updated.

Please review [IB 21-24](#) for full details.

Providers do not need to take action. Previously paid claims will be reprocessed automatically once our claims system is updated. Reprocessing will be completed no later than **November 8, 2021**.

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached between 7:00 am – 7:00 pm daily.

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