
To: AmeriHealth Caritas Louisiana Providers

Date: May 3, 2021

Subject: Informational Bulletin 21-5 (Revised): New Louisiana Medicaid Provider Enrollment Portal

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

A new Louisiana Medicaid Provider Enrollment Portal will launch in **June 2021** to screen and enroll all Medicaid providers. Provider invitations and access will be staggered to prevent overwhelming the system.

Any existing Medicaid provider that does not complete the enrollment and screening process through the new portal within the time frame indicated on the invitation that will be mailed to them will have their claims denied after that time period.

Please review [Informational Bulletin 21-5 \(Revised\)](#) for full details.

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached between 7:00 am – 7:00 pm (CST) daily.

Missed an Informational Bulletin?

You can find a complete listing of Informational Bulletins on the [Provider Newsletters and Updates](#) page of our website under the header [Louisiana Department of Health Information Bulletins](#).