

To: AmeriHealth Caritas Louisiana Providers

Date: April 20, 2021

Subject: Informational Bulletin 21-9: Finding a Specialist

Informational Bulletins that summarize policies and/or procedures are intended for quick reference and are accurate on the date they are issued.

AmeriHealth Caritas Louisiana is responsible to ensure the availability of specialists is within the appropriate ratio, distance and appointment time requirements.

To assist providers in finding a specialist for their patients, we have developed a “Finding a Specialist” dedicated email account shown below:

ACLA	SpecialistsInquiries@amerihealthcaritas.com
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Please review [Informational Bulletin 21-9](#) for full details.

Questions regarding this message should be directed to AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007. The Provider Services Department can be reached between 7:00 am – 7:00 pm (CST) daily.

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