

**To:** AmeriHealth Caritas Louisiana Providers

**Date:** February 11, 2021

**Subject:** Speech Therapy Claims Denied in Error

**Summary:** AmeriHealth Caritas Louisiana recently discovered a system error which negatively impacted Speech Therapy claims.

Due to a system error, claims for procedure code 92507 were denied with explanation codes **122** – Member’s age not valid for procedure, and **Z98** – Code not covered by MA.

**What do you need to do?**

Providers do not need to take action. Once our system is updated, all impacted claims automatically will be reprocessed within 30 days.

**Questions:** Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

**Missed an alert?**

You can find a complete listing of provider alerts on the [Provider Newsletters and Updates](#) page of our website.

**Where can I find more information on COVID-19?**

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for update-to-date information for both providers and members, including frequently asked questions, cancellations and postponements, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.