PROVIDER*ALERT*

AmeriHealth Caritas
Louisiana

To: **AmeriHealth Caritas Louisiana Providers**

Date: **February 15, 2021**

Subject: **New Explanation of Benefit (EOB) Codes will appear on your remittance advices beginning March 15, 2021.**

Summary: Effective March 15, 2021, AmeriHealth Caritas Louisiana will implement new clinical editing for claims processing; therefore, you may begin to see new EOB codes on denied claim lines. Read on to learn more about the new codes you may see.

Background: All of the new EOB codes are recognizable by the lower case alpha value at the beginning of the codes. Please see the list of new and current EOB codes associated with this transition by visiting our website at https://www.amerihealthcaritasla.com/pdf/provider/explanation-of-benefits-matrix.pdf.

Update: Effective **March 15, 2021**, you may receive remittance advices reflecting the new EOB codes beginning with lower case alpha values.

Action Needed:

No action is needed on your part. We are sharing this information with you so you may become familiar with the new codes, and make any applicable changes to business processes as needed.

Questions: Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana Provider Services at 1-888-922-0007 or your Provider Network Management Account Executive.

Missed an alert?

You can find a complete listing of provider alerts on the Provider Newsletters and Updates page of our website.

Where can I find more information on COVID-19?

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit http://amerihealthcaritasla.com/covid-19 for update-to-date information for both providers and members, including frequently asked questions, cancellations and postponements, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.