

PROVIDERALERT



To: AmeriHealth Caritas Louisiana Providers

Date: February 5, 2021

Subject: Provider training on top denials and tips on how to resolve them.

AmeriHealth Caritas Louisiana invites you to attend an upcoming provider training webinar on the **Top Denials and Tips on How to Resolve Them**.

In this training we will discuss:

- American Medical Association (AMA) code changes
- Difference between a rejection and denial
- Top denial codes* and tips on how to resolve them
- Clear Claim Connection Tool
- Additional Resources

*New codes will be added to the training as necessary.

The webinars will take place **on the last Wednesday of each month through July 28, 2021**.

Registration is required. To register for any of the training dates above, please go to <https://amerihealthcaritas.zoom.us/meeting/register/tJAuf--sqj0qEtIEPvNWLlW2LWzaPJGfcYD1>.

After registering, you will receive a confirmation email containing information about joining the meeting. Please try to log on at least 10-15 minutes prior to the webinar start time as you may need to download Zoom to access the webinar.

Questions:

If you have questions about this event, please contact your Provider Network Management Account Executive or email ACLAComm@amerihealthcaritas.com.

Missed an alert?

You can find a complete listing of provider alerts on the [Provider Newsletters and Updates](#) page of our website.

Where can I find more information on COVID-19?

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for update-to-date information for both providers and members, including frequently asked questions, cancellations and postponements, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.