PROVIDER*ALERT*

To: **AmeriHealth Caritas Louisiana Providers**

Date: **December 18, 2020**

Subject: **Prior Authorization Lookup Tool Available on Plan Website**

Summary: Beginning **December 18, 2020**, confirming authorization requirements is as simple as entering a Current Procedural Terminology (CPT) code or a Healthcare Common Procedure Coding System (HCPCS) code and clicking "submit."

AmeriHealth Caritas Louisiana is excited to introduce the new **Prior Authorization Lookup tool**. This new, user-friendly resource allows users to enter a CPT or a HCPCS code to verify authorization requirements in real time before delivery of service.

The Prior Authorization Lookup tool was designed to help reduce the administrative burden of calling Provider Services to determine whether prior authorization is required. The tool is easy to use and offers general information for outpatient services performed by a participating provider.

To try the Prior Authorization Lookup tool, visit https://www.amerihealthcaritasla.com/provider/resources/prior-authorization-lookup.aspx.

Prior authorization requests **cannot** be submitted through the tool and should continue to be requested through your current process. We would like to remind you that you can submit your requests electronically via NaviNet. Through your single login to NaviNet, you can request prior authorization and view authorization history. If you are not already a NaviNet user, visit https://navinet.secure.force.com/ to sign up.

Questions:
Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your Provider Network Management Account Executive.

Missed an alert?
You can always find a complete listing of provider alerts on the Newsletters and Updates page of our website.

Where can I find more information on COVID-19?
AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit http://amerihealthcaritasla.com/covid-19 for update-to-date information for both providers and members, including frequently asked questions, cancellations and postponements, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.