

PROVIDERALERT



To: AmeriHealth Caritas Louisiana Providers

Date: October 23, 2020

Subject: Provider Handbook Approved by Louisiana Department of Health (LDH)

Summary: Provider Handbook and Claims Filing Instructions update

AmeriHealth Caritas Louisiana would like to make you aware of the updated Provider Handbook and Claims Filing Instructions that has been approved by the Louisiana Department of Health in accordance with La. R.S. 46:460.54. The updated manuals can be found on our [website](#).

Questions:

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

Missed an alert?

You can always find a complete listing of provider alerts on the [Newsletters and Updates](#) page of our website.

Where can I find more information on COVID-19?

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for update-to-date information for both providers and members, including frequently asked questions, cancellations and postponements, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.