

PROVIDER ALERT



To: AmeriHealth Caritas Louisiana Providers

Date: October 9, 2020

Subject: Changes to Durable Medical Equipment (DME), Pediatric Day Health Care (PDHC), Home Health, Rehabilitation, and Personal Care Services (PCS) due to Hurricane Delta

Summary: The Louisiana Department of Health has made changes to DME, PDHC, Home Health, Rehabilitation, and PCS due to Hurricane Delta **effective October 8, 2020.**

On October 6, 2020, Governor John Bel Edwards declared a state of emergency ahead of Hurricane Delta, as significant impact to the state of Louisiana is expected. **This policy change is effective October 8, 2020** and shall only be applicable for parishes that have instituted mandatory evacuation orders. Managed care organizations (MCO) will be notified when this temporary policy change ends.

Details regarding this policy change can be found in Louisiana Department of Health's [Health Plan Advisory 20-19](#).

Questions:

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

Missed an alert?

You can always find a complete listing of provider alerts on the [Newsletters and Updates](#) page of our website.

Where can I find more information on COVID-19?

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for update-to-date information for both providers and members, including frequently asked questions, cancellations and postponements, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.