

PROVIDERALERT



To: AmeriHealth Caritas Louisiana Providers

Date: September 25, 2020

Subject: Cultural Competency Training

AmeriHealth Caritas Louisiana invites you to attend an upcoming provider training webinar on **Cultural Competency and Language Services**.

In this training we will discuss:

- The Civil Rights Act of 1964
- Member Race, Ethnicity, and Language by Region
- State Training Requirements
- Free Provider Language Services
- Tips for working with an interpreter
- Federally Recognized Native American Tribes

The webinars will take place on:

Day	Date	Time
Tuesday	October 13, 2020	2:00 p.m. – 3:00 p.m.
Tuesday	January 12, 2021	2:00 p.m. – 3:00 p.m.
Tuesday	April 13, 2021	2:00 p.m. – 3:00 p.m.
Tuesday	July 13, 2021	2:00 p.m. – 3:00 p.m.
Tuesday	October 12, 2021	2:00 p.m. – 3:00 p.m.

Registration is required. To register for any of the training dates above, please go to <https://amerihealthcaritas.zoom.us/meeting/register/tJclcuGorDloH92BkiYenH5xSQ7zWzuaTHHU>.

After registering, you will receive a confirmation email containing information about joining the meeting. Please try to log on at least 10-15 minutes prior to the webinar start time as you may need to download Zoom to access the training.

Questions:

If you have questions about this event, please contact AmeriHealth Caritas Louisiana CLAS Coordinator Lori Payne at (225) 773-7730 or lpayne@amerihealthcaritasla.com.