

To: AmeriHealth Caritas Louisiana Providers

Date: September 18, 2020

Subject: Care Gap Changes to Align with HEDIS Measures

Summary: Improvements we have made should allow you to focus your outreach strategy on actionable Care Gaps that are aligned with HEDIS® measures. Specific changes are detailed below.

AmeriHealth Caritas Louisiana has streamlined our Care Gaps methodology to bring you a more manageable data set. You may notice a reduction in the overall number of Care Gaps displayed in NaviNet as a result. This should support you in focusing your outreach strategy for actionable Care Gaps that align with HEDIS measures.

The following bullets provide details about the Care Gap changes.

- Some Care Gaps have been renamed to align with HEDIS measure terminology. Please see the table on pages three (3) and four (4) for reference.
- We have retired 24 Care Gaps. These will no longer display in the **Care Gap Query** report in NaviNet. Retired Care Gaps are listed on page three (3).
- A total of 47 Care Gaps remain and will display on **Care Gap Query** reports. All of these Care Gaps can be closed by the submission of a claim and/or additional documentation demonstrating that the Care Gap has been addressed through provision of a needed service.
- Of the 47 remaining Care Gaps, 17 will display a value of “Response Required.” These Care Gaps can be closed either by:
 - Submitting a claim with the appropriate diagnosis, CPT, or LOINC codes, or
 - Using the NaviNet Care Gap Response Form functionality to submit information and documentation. The process for closing a Care Gap through NaviNet has not changed.
- **Care Gap Query Report Changes:**
 - Status for Care Gaps will now display as “Non-Compliant.” You will no longer see Status values of “Overdue” or “Missing.” This applies to all measures except:
 - Certain pharmacy measures will continue to show an “At Risk” status if applicable. Refer to the table on page five for more information.
 - Hepatitis A Vaccination Series (Adult) and Hepatitis A Vaccination Series (Adult) measures will continue to show status values of “Up-to-date,” “Series Incomplete,” and “Missing.”
 - The **Service** column is updated to align with the HEDIS measure name where applicable.

- The **Rule of Frequency** column is updated to reflect the HEDIS compliance timeframe where applicable.
- The **Last Service Date** column displays the last known date of service when available.

Questions:

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your [Provider Network Management Account Executive](#).

Missed an alert?

You can always find a complete listing of provider alerts on the [Newsletters and Updates](#) page of our website.

Where can I find more information on COVID-19?

AmeriHealth Caritas Louisiana has updated its website to streamline communications and important notifications about COVID-19. Please visit <http://amerihealthcaritasla.com/covid-19> for update-to-date information for both providers and members, including frequently asked questions, cancellations and postponements, and important provider alerts from AmeriHealth Caritas Louisiana and the Louisiana Department of Health.

Retired Care Gaps	
Event Cholesterol Test (CAD)	Blood Pressure Medication
Glaucoma Screening in Older Adults	Diabetic Testing
Lipid Test (CDC) - for Diabetes	LDL Lowering Drug Therapy (CAD)
ACEI/ARB Therapy (CAD)	Lipid Test (CMC) - for Coronary Artery Disease
ACEI/ARB Therapy (HF)	LVF Assessment (HF)
ACS Aspirin Therapy	Penicillin Prophylaxis
ACS Plavix Therapy	STA - Renin Inhibitors
ACS Statin Therapy	STA - Statins
Anticoagulant Therapy (HF)	Use of ACE ARB Therapy
Antiplatelet Therapy (CAD)	Pneumococcal Vaccine for Older Members
Beta Blocker Prior MI (CAD)	HIV Labs and Office Visits
Beta Blocker Therapy (HF)	Highly Active Antiretroviral Treatment

Updated Care Gap Name (Aligned with HEDIS Terminology)	Former Care Gap Name
Adolescent Well Care Visits	Adolescent Well Care
Adult BMI Assessment	BMI Assessment 18 to 74 Years
Adults Access to Preventive Ambulatory Health Services	Adults Access to Care
Annual Dental Visit	Annual Dental Visit 2 to 21 Years
EPSDT-Developmental Screenings	Annual Developmental Screening
EPSDT-Annual Hearing Test	Annual Hearing Test
EPSDT-Annual Vision Screen	Annual Vision Screen
Disease Modifying Anti-Rheumatic Drug Therapy for Rheumatoid Arthritis	Anti-Rheumatic Drug Therapy
Medication Management for People with Asthma-75% Treatment	Asthma Medication Adherence
Controlling High Blood Pressure	Blood Pressure < 140/90
Breast Cancer Screening	Breast Cancer Screen
Care for Older Adults-Advance Care	Care For Older Adults Advance Care Planning
Care for Older Adults-Func Status	Care For Older Adults Functional Status Assessment
Care for Older Adults-Med Review	Care For Older Adults Medication Review
Care for Older Adults-Pain Assess	Care For Older Adults Pain Assessment
Cervical Cancer Screening	Cervical Cancer Screen
Childhood Immunization Status-VZV	Chicken Pox Vaccine
Colorectal Cancer Screening	Colorectal Cancer Screen
Comprehensive Diabetes Care Eye Exam	Diabetes Eye Exam
Comprehensive Diabetes Care A1c Test	Diabetes HbA1c Test
Comprehensive Diabetes Care Nephropathy Screening	Diabetes Microalbumin Test
Childhood Immunization Status-DTaP	Diphtheria/Tetanus/Pertussis Vaccine (DTaP)
Immunizations for Adolescents-Tdap	Diphtheria/Tetanus Vaccine (Tdap/Td)
Childhood Immunization Status-HiB	H Influenza Type B Vaccine
Hepatitis A Vaccination Series (Adult)	Hepatitis A Vaccination Series

Updated Care Gap Name (Aligned with HEDIS Terminology)	Former Care Gap Name
Hepatitis B Vaccination Series (Adult)	Hepatitis B Vaccination Series
Childhood Immunization Status-Hep B	Hepatitis B Vaccine
Childhood Immunization Status-Influenza	Influenza Vaccine
Childhood Immunization Status-Lead	Lead Screening in Children
Childhood Immunization Status-MMR	Measles Mumps Rubella Vaccine
Immunizations for Adolescents-Meningococcal	Meningococcal Vaccine
Osteoporosis Management in Women Who Had a Fracture	Osteoporosis Management
Childhood Immunization Status-PCV	Pneumococcal Conjugate Vaccine
Childhood Immunization Status-Polio	Polio Vaccine
Children and Adolescents Access to Primary Care Physicians	Primary Care Visit 1 to 2 years
Childhood Immunization Status-Rotavirus-3 Dose	Rotavirus Vaccine
Preventive Health Screens - Well Child 18 Months and Younger	Well Child Visit 18 Months and Younger
Well Child Visits in the Third Fourth Fifth and Six Years of Life	Well Child Visit 3 to 6 Years
Preventive Health Screens - Well Child Visit 7-11	Well Child Visit 7 to 11 Years
Preventive Health Screens - Well Child Visit 30-36MO	Well Child Visit 30-36 Months
Immunizations for Adolescents-HPV	N/A (Measure added to align with HEDIS submeasure for Childhood Immunization Status.)
Childhood Immunization Status-HepA	N/A (Measure added to align with HEDIS submeasure for Childhood Immunization Status.)

Pharmacy Care Gap	At Risk Indication
Hydroxyurea Therapy	Sickle Cell Disease that may benefit from Hydroxyurea therapy
Past-due Refill: Hydroxyurea	Non-adherence to Hydroxyurea
Controller: Controller and Rescue Ratio	Underutilization/absence of controller medication
Blood Glucose Monitoring	Underutilization/absence of blood glucose testing supplies
Past-due Refill: Inhaled Corticosteroid	Non-adherence to Inhaled Corticosteroid
Past-due Refill: Oral Antidiabetic - DPP-4 Inhibitor	Non-adherence to Oral Antidiabetic - DPP-4 Inhibitor
Past-due Refill: Oral Antidiabetic - DPP-4 Inhibitor & Biguanide	Non-adherence to Oral Antidiabetic - DPP-4 Inhibitor & Biguanide
Past-due Refill: Oral Antidiabetic - Sulfonylurea	Non-adherence to Oral Antidiabetic - Sulfonylurea
Past-due Refill: Oral Antidiabetic - Biguanide	Non-adherence to Oral Antidiabetic - Biguanide
Past-due Refill: Oral Antidiabetic - Alpha-glucosidase Inhibitor	Non-adherence to Oral Antidiabetic - Alpha-glucosidase Inhibitor
Past-due Refill: Oral Antidiabetic - Thiazolidinedione	Non-adherence to Oral Antidiabetic - Thiazolidinedione
Past-due Refill: Oral Antidiabetic - Sulfonylurea/Biguanide	Non-adherence to Oral Antidiabetic - Sulfonylurea/Biguanide
Past-due Refill: Oral Antidiabetic - Thiazolidinedione/Biguanide	Non-adherence to Oral Antidiabetic - Thiazolidinedione/Biguanide
High Risk Medications (HRM)	A member age 65 or older who received one or more prescription for a high-risk medication
Immunization: Flu	No claims for flu shot for the current season and age 65 or older
Past-due Refill: Oral Antidiabetic - Meglitinide	Non-adherence to Oral Antidiabetic - Meglitinide
Past-due Refill: Antidiabetic - Incretin Mimetic	Non-adherence to Antidiabetic - Incretin Mimetic
Past-due Refill: Harvoni	Non-adherence to NS5B Polymerase/NS5A Inhib. Combo
Past Due Refill: COPD	Non-adherence to COPD agents
Osteoporosis Management in Women (OMW)	A female member age 67–85 who suffered a fracture and has no prescription for a drug to treat osteoporosis within 6 months of the fracture
Rheumatoid Arthritis Management (ART)	A member diagnosed with rheumatoid arthritis in the measurement year who has no prescription for a disease-modifying anti-rheumatic drug (DMARD)
Statin Use in Persons with Diabetes (SUPD)	Diabetes that may benefit from statin therapy