

To: AmeriHealth Caritas Louisiana Providers

Date: December 14, 2018

Subject: AmeriHealth Caritas Louisiana Adds Influenza Vaccination Care Gap

Summary: AmeriHealth Caritas Louisiana has added an influenza vaccination Care Gap that will appear on your screen in NaviNet, our secure provider portal.

Childhood vaccinations protect children from many serious and potentially fatal diseases.¹ The HEDIS[®] Childhood Immunization Status (CIS) measure includes 10 different vaccinations, including the influenza vaccine. To help ensure your patients are receiving this recommended vaccination and completing the vaccination series, we have added a new Care Gap for the influenza vaccination. See below for status information that will display for this Care Gap. You can find detailed information about the Care Gap in the specifications document posted on our website at www.amerhealthcaritasla.com > **Providers > NaviNet > Care Gaps.**

Influenza Vaccination Care Gap Status Definitions:

- Missing: No influenza vaccination.
- Up-To-Date: At least two influenza vaccinations with different dates of service between six months and two years of age.
- Series Incomplete: One influenza vaccination between six months and two years of age.

This Care Gap Alert will appear on your screen in NaviNet for members who are two years of age. Care Gaps can also be viewed in NaviNet when checking a member's eligibility and benefits and through the Reports Inquiry or Member Clinical Summary option. If you need assistance accessing and resolving Care Gaps, please check out the [Resolve Care Gaps Help Page](#) on NaviNet or the training video on your Plan Central page.

Questions:

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your Provider Network Management Account Executive.

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Effective January 1, 2019, AmeriHealth Caritas Louisiana will begin sending important health plan news and information relevant to our provider community via email. Simply complete the form under News and Updates on the Providers page of our website, click submit and watch for a confirmation email. It's that simple! Sign up today!

¹ Mayo Clinic Staff, "Childhood vaccines: Tough questions, straight answers" Mayo Clinic, February 12, 2016, <https://www.mayoclinic.org/healthy-lifestyle/infant-and-toddler-health/in-depth/vaccines/art-20048334>.

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