

To: AmeriHealth Caritas Louisiana Providers

Date: April 27, 2018

Subject: Errors or Rejections Related to Electronic Submission of Third Party Liability (TPL) Claims

Summary: AmeriHealth Caritas Louisiana has identified an issue impacting electronic submission of TPL claims.

AmeriHealth Caritas Louisiana has identified that during the electronic claim submission process, providers may have received an error related to Loop 2330B/TPL Carrier Code which resulted in rejection of the claim from their clearinghouse.

This issue was corrected on April 25, 2018.

What do you need to do?

TPL claims submitted on April 3, 2018 through April 25, 2018 will need to be resubmitted.

We apologize for any inconvenience this may have caused.

Questions:

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your Provider Network Management Account Executive.