

# PROVIDERALERT



**To: AmeriHealth Caritas Louisiana Behavioral Health Providers**

**Date: January 31, 2019**

**Subject: Claims Denying When Billing CPT Code H0036**

**Summary:** Behavioral Health claims may be denying when billing CPT code H0036.

AmeriHealth Caritas Louisiana has identified an issue that occurred during the course of converting Mental Health Rehabilitation (MHR) providers from facilities to groups. Providers affected may have received denial code **"Z99 - Code Not Payable for Provider Specialty"** when billing **CPT code H0036** for Community Psychiatric Supportive Treatment. AmeriHealth Caritas Louisiana has resolved the issue.

### **What do you need to do?**

Providers do not need to take action. AmeriHealth Caritas Louisiana is running a claims analysis to reprocess these identified claims.

We apologize for any inconvenience this may have caused.

### **Questions:**

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your Provider Network Management Account Executive.