

To: AmeriHealth Caritas Louisiana Providers

Date: January 29, 2019

Subject: Psychosocial Rehabilitation (PSR) or Community Psychiatric Supportive Treatment (CPST) Services May Begin to See Claim Denials

Effective for services rendered on or after January 1, 2019, in accordance with Act 582, the Louisiana Department of Health (LDH) began requiring claims submitted for behavioral health services providers (BHSPs) who provide psychosocial rehabilitation (PSR) or community psychiatric supportive treatment (CPST) services to include the provider agency's NPI number and the NPI number of the individual staff rendering the service(s).

AmeriHealth Caritas Louisiana notified providers on November 2, 2018 of the above requirement. Providers were also informed to submit required documents no later than December 1, 2018. The list of required documents can be found on our website at www.amerihealthcaritasla.com > Providers > Newsletters and Updates > Provider Alerts > Requirements for licensed and unlicensed specialized behavioral health services providers.

If your agency did not submit the required documents, claims submitted by your agency **for dates of service on or after January 1, 2019** will deny with code **"4B1 - Requested information not received from provider"**. In addition, any claims that have been paid for dates of service on or after January 1, 2019 that do not include both the provider agency's NPI number and the NPI number of the individual staff rendering the services are at risk for recovery.

Questions:

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your Provider Network Management Account Executive.

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