



**To: AmeriHealth Caritas Louisiana Providers**

**Date: August 1, 2017**

**Subject: Regional Provider Training on August 16, 2017**

**Summary:** AmeriHealth Caritas Louisiana (ACLA) is offering a regional provider training on August 16, 2017.

ACLA recognizes the importance of our partnership with providers. That’s why we’re offering regional trainings on topics that matter to you. The 2017 training series includes the following:

- Durable Medical Equipment (DME) billing
- Services and resources offered, including provider self-service tools (NaviNet and JIVA)
- Behavioral Health Provider information and updates
- Culturally and linguistically appropriate services (CLAS)
- Healthcare Effectiveness and Data Information Set (HEDIS) 101

Five separate training sessions will be held. Please choose the session(s) you would like to attend. We hope you’ll join us to learn more about the tools and resources we offer. See below for event details and registration information.

| DATE                         | LOCATION   | TIME  | TOPIC   |
|------------------------------|--|---|---|
| Wednesday<br>August 16, 2017 | Sheraton-Metairie<br>Galleria I Room<br>4 Galleria Boulevard<br>Metairie, LA 70001 | 8:00 AM – 9:30 AM<br>(Breakfast will be provided.)  | <b>Basic Training</b> – Services and resources available to providers, important contact information, and CLAS training |
| Wednesday<br>August 16, 2017 | Sheraton-Metairie<br>Galleria I Room<br>4 Galleria Boulevard<br>Metairie, LA 70001 | 9:45 AM – 10:45 AM<br>(Breakfast will be provided.) | <b>HEDIS 101</b> – Information on quality measures and the important role of the provider                               |
| Wednesday<br>August 16, 2017 | Sheraton-Metairie<br>Galleria I Room<br>4 Galleria Boulevard<br>Metairie, LA 70001 | 11:00 AM – 12:00 PM<br>(Snacks will be provided)    | NaviNet (Secured provider portal) and JIVA (Online authorizations) training   |
| Wednesday<br>August 16, 2017 | Sheraton-Metairie<br>Galleria I Room<br>4 Galleria Boulevard<br>Metairie, LA 70001 | 1:30 PM – 3:00 PM<br>(Snacks will be provided)      | <b>Behavioral Health</b> provider claims and billing information and CLAS training                                      |
| Wednesday<br>August 16, 2017 | Sheraton-Metairie<br>Galleria I Room<br>4 Galleria Boulevard<br>Metairie, LA 70001 | 3:15 PM – 4:15 PM<br>(Snacks will be provided)      | <b>DME provider</b> claims and billing information  |

**Register today!**

To register for any of the sessions, please go to <https://www.surveymonkey.com/r/Training08162017> to submit your registration.

**NOTE:** If you'd like to attend multiple sessions, a separate registration will be needed for each session you (or your group) would like to attend.

**Registration deadline is August 15, 2017.**

**Questions:**

If you have questions about these events, please contact your Provider Network Management Account Executive or email [ACLAComm@amerihealthcaritas.com](mailto:ACLAComm@amerihealthcaritas.com).