



**To: AmeriHealth Caritas Louisiana Providers**

**Date: December 16, 2016**

**Subject: Regional Provider Trainings in January 2017**

**Summary:** AmeriHealth Caritas Louisiana (ACLA) is offering regional provider trainings in January 2017.

ACLA recognizes the importance of our partnership with providers. That’s why we’re offering regional trainings on topics that matter to you, including:

- Billing/claims
- Services offered
- Provider self-service tools (NaviNet and JIVA)
- Culturally and linguistically appropriate services (CLAS)
- Provider resources

Two separate training sessions at each location will address physical health providers and behavioral health providers. We hope you’ll join us to learn more about the tools and resources we offer. See below for event details and registration information.

DATE	LOCATION	TIME	AUDIENCE
Tuesday January 10, 2017	Country Inn & Suites – Pineville Veterans/Red River Room 2727 Monroe Highway Pineville, LA	8:30 AM – 11:30 AM (Breakfast will be provided.)	Physical Health Providers
		1:00 PM – 3:30 PM (Refreshments will be served.)	Behavioral Health Providers
Wednesday January 11, 2017	Shreveport Convention Center Red River Board Room 400 Caddo Street Shreveport, LA 71101	8:30 AM – 11:30 AM (Breakfast will be provided.)	Physical Health Providers
		1:00 PM – 3:30 PM (Refreshments will be served.)	Behavioral Health Providers
Thursday January 12, 2017	Monroe Civic Center Ouachita Jackson Room 401 Lea Joyner Expressway Monroe, LA 71201	8:30 AM – 11:30 AM (Breakfast will be provided.)	Physical Health Providers
		1:00 PM – 3:30 PM (Refreshments will be served.)	Behavioral Health Providers

**Register today!**

To register for one of the **8:30 AM Physical Health sessions**, please go to <https://www.surveymonkey.com/r/january2017training> to submit your registration.

To register for one of the **1:00 PM Behavioral Health sessions**, please go to <https://www.surveymonkey.com/r/bhjanuary2017training> to submit your registration.

**Registration deadline is January 4, 2017. Space is limited.**

**Questions:**

If you have questions about these events, please contact your Provider Network Management Account Executive or email [ACLAComm@amerihealthcaritas.com](mailto:ACLAComm@amerihealthcaritas.com).