



To: AmeriHealth Caritas Louisiana Providers

Date: October 4, 2016

Subject: Regional Provider Training on October 21, 2016

Summary: AmeriHealth Caritas Louisiana (ACLA) is offering regional provider training on October 21, 2016.

ACLA recognizes the importance of our partnership with providers. That’s why we’re offering regional trainings on topics that matter to you, including:

- Billing/claims
- Services offered
- Provider self-service tools (NaviNet and JIVA)
- Culturally and linguistically appropriate services (CLAS)
- Provider resources

Two separate training sessions will address physical health providers and behavioral health providers. We hope you’ll join us to learn more about the tools and resources we offer. See below for event details and registration information.

| DATE | LOCATION | TIME | AUDIENCE |
|----------------------------|---|---|--------------------------------|
| Friday October 21, 2016 | DoubleTree – Lafayette Salon A Meeting Room 1521 West Pinhook Rd Lafayette, LA 70503 | 8:30 AM – 11:30 AM (Breakfast will be provided.) | Physical Health Providers |
| Friday October 21, 2016 | DoubleTree – Lafayette Salon A Meeting Room 1521 West Pinhook Rd Lafayette, LA 70503 | 1:00 PM – 3:30 PM (Refreshments will be served.) | Behavioral Health Providers |

Register today!

To register for the **8:30 AM Physical Health session**, please go to <https://www.surveymonkey.com/r/trainingregistration102116> to submit your registration.

To register for the **1:00 PM Behavioral Health session**, please go to <https://www.surveymonkey.com/r/bhtrainingregistration102116> to submit your registration.

Space is limited. **Please register by October 18, 2016.**

Questions:

If you have questions about these events, please contact your Provider Network Management Account Executive or email ACLAComm@amerihealthcaritas.com.