



To: AmeriHealth Caritas Louisiana Providers

Date: July 1, 2016

Subject: Delayed Electronic Fund Transfer (EFT) Payments for Monday, June 27, 2016

Summary: AmeriHealth Caritas Louisiana's electronic fund transfer (EFT) payments scheduled for June 27, 2016 were delayed to June 30, 2016.

Change Healthcare (formerly Emdeon), AmeriHealth Caritas Louisiana's payment cycle management provider, experienced a systems issue which delayed EFT payments scheduled for transmission on June 27, 2016. This issue has been addressed, and the payments were transmitted on June 30, 2016.

What you need to do?

Providers do not need to take any action. However, please allow time for EFT payments to be processed by your banking institution.

We apologize for any inconvenience this delay may have caused and appreciate your patience.

Questions:

If you have questions about this communication, please contact AmeriHealth Caritas Louisiana's Provider Services department at 1-888-922-0007 or your Provider Network Management Account Executive.