



To: AmeriHealth Caritas Louisiana Providers

Date: March 25, 2016

Subject: Electronic Remittance Advice (ERA) Modifications

Summary: AmeriHealth Caritas Louisiana is modifying the way “other insurance carrier” information is displayed on its electronic remittance advice (ERA), when AmeriHealth Caritas Louisiana is not the primary payer.

Beginning April 21, 2016, AmeriHealth Caritas Louisiana will add other insurance carrier information to the electronic remittance advice (ERA), AmeriHealth Caritas Louisiana is not the primary payer.

After the modification, when a claim is adjudicated and AmeriHealth Caritas Louisiana determines there is more than one payer responsible, AmeriHealth Caritas Louisiana, as the secondary payer will:

1. Show the primary payer’s paid amount that impacted AmeriHealth Caritas Louisiana’s adjudication.
2. Show the primary payer’s amount in an adjustment record (aka segment).

Note: The adjustment segment will contain HIPAA codes to identify the amount as the primary payer’s paid amount:

Category = “OA” (Other adjustment/ administrative adjustment)
Reason = “23” (The impact of prior payer(s) adjudication including payments and/or adjustments).

Example:

	Amount Charge	Amount Paid	Other Insurance Amount	Adjusted Amount
Before Change (Current)	\$200.00	\$50.00	Not on ERA	\$150.00 ← Other insurance amount can’t be determined.
After Change	\$200.00	\$50.00	\$100.00	\$100.00 ← Other insurance amount \$50.00 ← Secondary payer amount adjusted.

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact AmeriHealth Caritas Louisiana’s Provider Services department at 1-888-922-0007 or your Provider Network Management Account Executive.