



To: AmeriHealth Caritas Louisiana Home Health, Hospice, Skilled Nursing Facilities and Dialysis Providers

Date: March 2, 2016

Subject: Claim Denial for Z60 Error Code Correction

Summary: Home Health Agencies, Hospice, Skilled Nursing Facilities, and Dialysis providers who received claim denials for Z60 (Invalid Billing) in error.

AmeriHealth Caritas Louisiana has identified a claims configuration issue which has caused certain claims from home health, hospice, skilled nursing facilities, and dialysis providers to deny incorrectly for Z60 - *Invalid billing in error*. AmeriHealth Caritas Louisiana has implemented a configuration update to correct this issue.

There is nothing you need to do. AmeriHealth Caritas Louisiana is reprocessing the affected claims.

Thank you for your continued support and commitment to the care of our members. If you have questions about this communication, please contact the Provider Services department at 1-888-922-0007 or your Provider Network Management Account Executive.