



To: AmeriHealth Caritas Louisiana Behavioral Health Providers

Date: February 22, 2016

Subject: Behavioral Health Continuity of Care

Summary: In effort to promote continuity of care for our members and in continued partnership with our provider partners, AmeriHealth Caritas Louisiana has extended the transition of care period for integration of outpatient specialized behavioral health services through **April 30, 2016**.

In effort to promote continuity of care for our members and in continued partnership with our provider partners, AmeriHealth Caritas Louisiana has extended the transition of care period for integration of outpatient specialized behavioral health services through **April 30, 2016**. As a reminder, a request for Prior Authorization (PA) can be initiated through Navinet. Except as otherwise specified in this notice, all claims processing rules apply.

- How does this affect PA requests previously approved by Magellan that extend through or beyond February 29, 2016?
 - If the member has a PA from Magellan that ends on 2/29/16, the provider will need to obtain a new PA from AmeriHealth Caritas Louisiana on or before 4/30/16 in order to continue to be reimbursed for claims with dates of service after 4/30/16. Example: if the member's PA ends on 2/29/16, the provider will need to obtain a new PA on or before 4/30/16.
 - If the member has a PA from Magellan that ends any time on or after 3/1/16 through 4/30/16, the provider will need to obtain a new PA from AmeriHealth Caritas Louisiana on or before the end date of the Magellan PA in order to continue to be reimbursed for claims with dates of service after 04/30/16.
 - Example: if the member has a PA from Magellan that ends on 3/15/16, the provider has until 3/15/16 to obtain a new PA.
 - Example: if the member has a PA from Magellan that ends on 4/23/16, the provider has until 4/23/16 to obtain a new PA.
 - If the member has a PA from Magellan that ends on or after 5/1/16, the provider will need to obtain a new PA on or before 4/30/16 in order to continue to be reimbursed for claims with dates of service after 4/30/16.
 - Example: if the member's PA from Magellan ends on 6/2/16, the provider will need to obtain a new PA on or before 4/30/16.
 - Providers can request PA from AmeriHealth Caritas Louisiana in any of the following ways:
 - Behavioral Health Utilization Management Phone: 855-285-7466
 - Behavioral Health Utilization Management Fax: 855-301-5356

- Behavioral Health Authorization Forms can be found on our website: <http://www.amerhealthcaritasla.com/provider/resources/forms/index.aspx>
 - Online through the Navinet Provider Portal. Navinet can be accessed through the main Provider page of our website.
- How does this change affect claims processing if credentialing has not been finalized prior to February 29th?
 - AmeriHealth Caritas Louisiana will not deny claims for outpatient specialized behavioral health services rendered to AmeriHealth Caritas Louisiana members with dates of service on or before April 30, 2016 on the basis of provider's non-participating status. If services require authorization, all authorization processes/procedures still apply and are required. Please see reference point above regarding authorizations. Contact your Behavioral Health Account Executive directly with any questions regarding contracting status.
- Can I treat members if I have not received my executed contract?
 - Yes, with the carve-in of specialized behavioral health services into the Bayou Health Plans, DHH set the transition of care period through February 29, 2016. AmeriHealth Caritas Louisiana's executive leadership has extended this transition of care period through **April 30, 2016**. All providers should receive a copy of their executed contract via mail.

AmeriHealth Caritas Louisiana appreciates your participation in our network and your willingness to work with us to continually evaluate and incorporate new opportunities to positively impact healthy member outcomes.

Please contact your local Provider Network Management Account Executive or the Provider Services department at 1-888-922-0007 with any questions.