



To: AmeriHealth Caritas Louisiana Providers

Date: January 15, 2016

Subject: Emdeon is now "Change Healthcare"

Summary: Emdeon, AmeriHealth Caritas Louisiana's revenue and payment cycle management provider has rebranded as "Change Healthcare."

In September 2015, Emdeon announced they had rebranded as **Change Healthcare**. They have begun migration of their website, offices and communications to the new brand. As their rebranding efforts continue they will communicate their timetables as appropriate. You will continue to have access to the important information you need. To help keep things simple, below are a few things that may help:

- Change Healthcare has not closed the existing Emdeon website. All existing Emdeon bookmarks will continue to work.
- The "Login" button on the new (Change Healthcare) site will redirect you to legacy (Emdeon) sites and product lists.
- Contact Change Healthcare (Emdeon) at **1-877-363-3666** or visit www.changehealthcare.com and select "**Resources**" for:
 - Enrollment
 - Product support
 - Payer lists
 - EFT/e-payment
 - Payer ERA

Over the coming months, Change Healthcare will continue to update the provider community about its new identity. For more information on the rebrand, please visit <http://emdeon.mediaroom.com/>.

Please contact your local Provider Network Management Account Executive or the Provider Services department at 1-888-922-0007 with any questions.