

United Healthcare members: Welcome to AmeriHealth Caritas Louisiana!

We are pleased to welcome United Healthcare members to AmeriHealth Caritas Louisiana. We want to assure you that your health and well-being remain our top priority. Our team is here to make your transition easy and make sure you have access to the care and benefits you need.

We're excited to have you with us and cannot wait for you to explore our 2026 benefits, which include \$750 in adult dental benefits and \$150 for adult vision. We believe healthy choices deserve recognition.



Medicaid benefits are not changing

- The change to AmeriHealth Caritas Louisiana does not impact your Medicaid eligibility.
- Existing prior authorizations will be honored for 60 days. No action needed.
- Pharmacy co-pays will stay the same.



ID Cards

- An AmeriHealth Caritas Louisiana ID card has been mailed to you.
- Sign up for the AmeriHealth Caritas Louisiana member portal by visiting <https://www.amerihhealthcaritasla.com/member/tools/member-portal>
- You might not get your AmeriHealth Caritas Louisiana ID card by April 1, but you do still have health coverage. You can download the LaWallet app for free on your phone, and you will be able to see your ID card. Share this card with your doctor or pharmacist by using this app. Scan this QR code for easy downloading.

Questions

Whether it is understanding your new benefits, finding care, or getting the most from your coverage, we're here to help you every step of the way.

- Call us at 1-888-756-0004 (TTY: 1-866-428-7588). Member Services is available to you 24 hours a day/7 days a week.
- Visit our website at www.careforla.com.

Thank you for being part of AmeriHealth Caritas Louisiana. We are here to serve you and look forward to supporting your health needs in every way we can.