



MEMBER ADVISORY COUNCIL

In-Person and Virtual Meeting

In conjunction with ACLA Caritas On The Move--Tallulah

Date: Saturday, August 16, 2025

Event Time: 10:00 a.m. to 2:00 p.m.

MAC Meeting Time: 11:00 a.m. to 12:00 p.m.

Location: **Wright Elementary School, 809 Wyche Street, Tallulah, LA 71282**

Zoom:

<https://amerihealthcaritas.zoom.us/j/94071361176?pwd=VZAcbdZO2M5VNVzukdLiSVFfR1Vb6K.1>

Meeting ID: 940 7136 1176

Passcode: 390440

1) Welcome and Introductions

- a. Grover Harrison, ACLA Member and Community Engagement Director, introduced himself, ACLA, and gave the purpose of the meeting.

Number of Members in Attendance— 8

Number of Community Partners: 26

Number of Meeting Participants— 0 virtual, 265 in person

Overall attendance— 265 (total attendance at ACLA Caritas on the Move)

- #### **2) Introduction of Meeting Participants and Community Partners—**
- Participants were ACLA community partners, members, and staff and the community at-large. Grover Harrison welcomed community partners at the beginning of the event. ACLA members were recognized throughout the meeting.

3) ACLA Announcements

- a. **Medicaid Wage Verification—** Grover Harrison gave an update on members receiving any communication about wage verification. He reiterated the importance of responding to Medicaid in a timely manner if they should contact you to prevent possible coverage interruption.
- b. **Open Enrollment—** Harrison gave an update on LDH's Open Enrollment process and timeline including Medicaid enrollee rights during that time.
- c. **ACLA New Benefits—** Harrison shared info on ACLA's upcoming 2026 benefits.
- d. **Grocery Cards—** Harrison shared the information about the Grocery Giveaway reminding event attendees to visit the vendors and turn in their passport for a grocery voucher to Doug's Market for ACLA members and for non-members. He shared how ACLA was honored to be a part of their

community and happy to give them something to help with grocery for their families.

4) “MAC and YAC Chat” with Members and Community Partners about communicating with AmeriHealth Caritas Louisiana—

- a. **Communication Preferences**—Attendees were asked for their preferred method of communication. The methods in order of preference are:
 - i. Texts
 - ii. Phone calls
- b. How does Tallulah communicate?
 - i. The Mayor’s Office uses text.gov.
 - ii. The Sheriff’s department uses social media, phone calls and webpages.
 - iii. 4-H uses social media, newsletters, word of mouth, phone calls and texts.
 - iv. 211 uses social media, text portal, webpage.
 - v. Madison School System uses texts and social media.

5) Panel and audience discussion around services needed in Tallulah (and how ACLA could help). The question presented by Harrison was, “What would you like to see or what can you offer Tallulah?” Respondents were youth and adults.

- a. Panel Representatives—ACLA Member, Madison Parish Mayor’s Office, Madison Parish 4-H, Know God, No Guns Community Organization, 211 of Louisiana, Madison Parish School System, and Madison Parish Sheriff’s Office
- b. Respondents indicated they would like to
 - i. Bring recreation to the city like a sports league in partnership with the School System.
 - ii. Support young men with mental health, education, violence prevention programs.
 - iii. Implement youth development programs such as art, cooking, sewing, robotics, AI, horse club, shooting club, life skills training, STEM agricultural learning, career development.
 - iv. Design youth programs, future teacher tract, drone education, and violence prevention and offer in the schools.

6) How can ACLA Help?

- a. Grover Harrison gave an overview of what ACLA offers that may be beneficial to Tallulah to address concerns expressed during needs discussion.
 - i. HiSET test voucher
 - ii. Community collaboration
 - iii. Associates in the area
 - iv. Accessibility (Call us if you need us. We will help however we can.)

7) Q & A about benefits and services— Grover Harrison reviewed Care Card benefits to encourage being and staying healthy and reviewed the 2026 Benefits a second time.

8) Adjournment—The meeting adjourned at 12:00 p.m.