

# PROVIDERALERT



**To:** AmeriHealth Caritas Louisiana Providers

**Date:** March 21, 2019

**Subject:** Reminder: Participate in a Claim Inquiry Tool and Claim Dispute Process Webinar

AmeriHealth Caritas Louisiana invites you to attend an upcoming provider training webinar on the NaviNet Claim Inquiry Tool and AmeriHealth Caritas Louisiana's Claim Dispute Process.

Learn how to:

- Submit a Claim Inquiry
- Review/ Search the Investigation List
- Enable Notifications
- Start a new Claim Investigation

You will also learn about:

- AmeriHealth Caritas Louisiana's Claim Dispute Process

Webinars will take place on:

Day	Date	Time
Monday	March 25, 2019	1:30 p.m. to 2:30 p.m.
Thursday	April 18, 2019	1:00 p.m. to 2:00 p.m.

**Space is limited. Register today!**

To register for either of these sessions, please go to <https://www.surveymonkey.com/r/inquirytool2019> to submit your registration.

On the date of the event, the webinar can be accessed at: <https://zoom.us/j/7764229452>.

Access numbers are: **1-669-900-6833**. Meeting ID is **776 422 9452**.

Please try to log on at least 10-15 minutes prior to the webinar start time as you may need to download Zoom to access the webinar.

**Questions:**

If you have questions about this event, please contact your Provider Network Management Account Executive or email [ACLAComm@amerihealthcaritas.com](mailto:ACLAComm@amerihealthcaritas.com).