

# Workgroup Agenda

## Member Advisory Council (MAC) Gulf GSA

**Thursday, February 15, 2018**

**11:30 a.m. – 1 p.m.**

**Myrtle Banks Building, Third Floor Conference Room**

1307 Oretha Castle Haley Drive, New Orleans, LA

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### 1. Welcome and introductions

**Pierre Washington**

MAC Chair/Director, AmeriHealth Caritas Louisiana  
Manager of Member Engagement

**Lori Payne**

AmeriHealth Caritas Louisiana Culturally  
and Linguistically Appropriate Services  
(CLAS) Coordinator

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### 2. Prior meeting minutes distribution and overview

**Pierre Washington**

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### 3. Shreveport Wellness Center

**Lori Payne**

**Pierre Washington**

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### 4. AmeriHealth Caritas Louisiana upcoming events

**Christopher Wyre**

Community Health Educator

**Yolanda Criss**

Manager, Community Education and Outreach

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### 5. Member survey

**Lori Payne**

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### 6. Discussion with attendees about AmeriHealth Caritas Louisiana Care Card, mobile app, and other member initiatives

**Pierre Washington**

**Faleshia Carrere**

Provider Communications Consultant

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### 7. Discussion of AmeriHealth Caritas Louisiana Community Wellness Center — New Orleans

**AmeriHealth Caritas Louisiana team**

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### 8. Success stories/further outreach to members

**New Orleans-area Community Education  
and Outreach Team members**

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### 9. Adjournment

